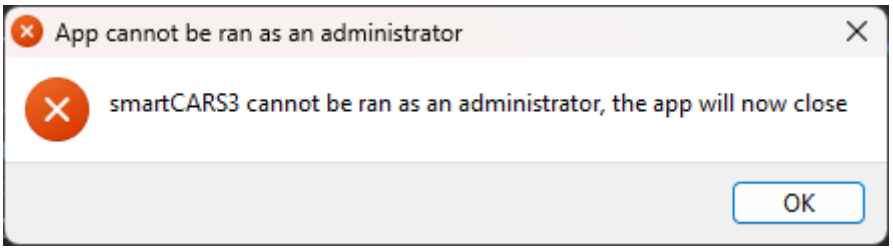
Troubleshooting common installation issues

We will note here any common installation issues along with resolutions where possible.

> Please keep in mind that smartCARS 3 is not a Canada Air Virtual application, so all support requests should be pointed at TFDi Design's support system.

I'm told not to run smartCARS 3 as administrator, but I am not.



This can happen if you have UAC disabled on your PC. It will make smartCARS 3 incorrectly assume you're running it as an administrator. You should re-enable it.

Where is smartCARS 3 installed?

%LOCALAPPDATA%\TFDi Design\smartCARS

I only get a white screen when launching smartCARS 3

Try these steps to resolve:

1. Uninstall smartCARS 3
2. Navigate to %LOCALAPPDATA%\TFDi Design and delete its contents
3. Reinstall smartCARS 3

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