

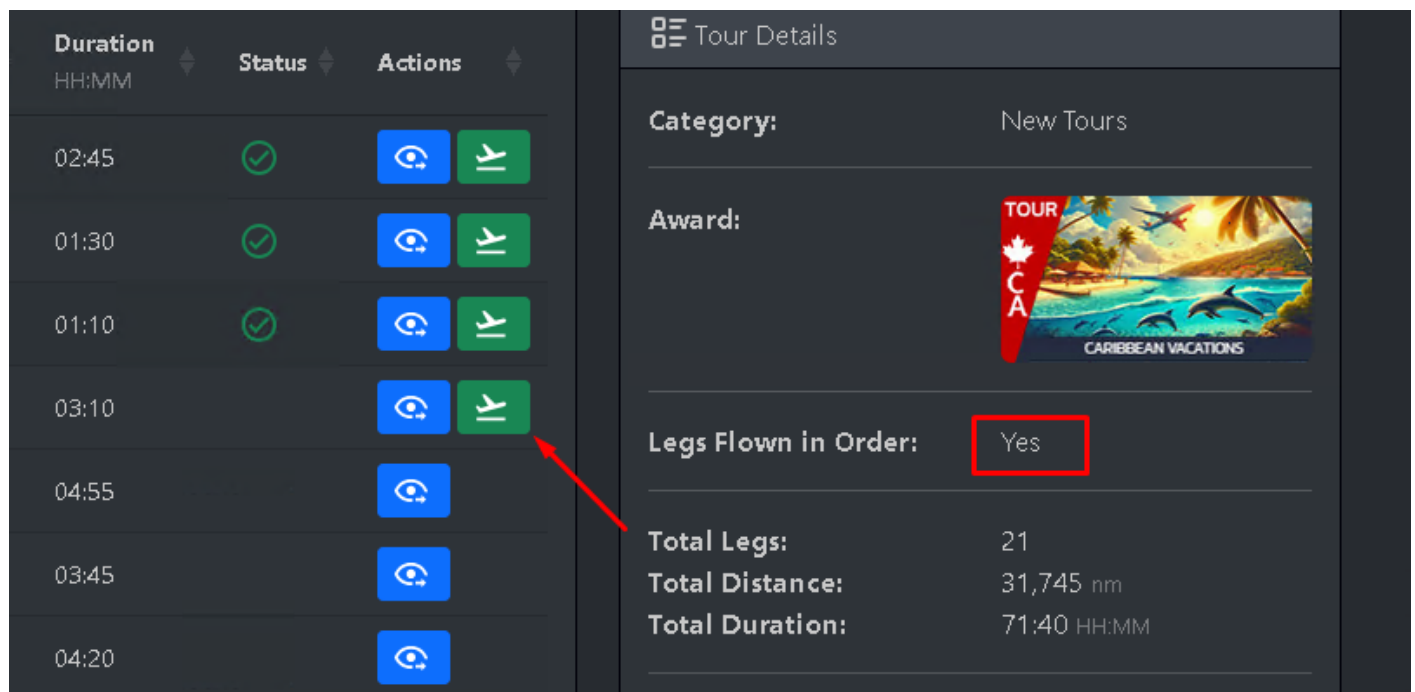
# Dispatching Tours

- Which tour legs can be dispatched?
- Finding your dispatched tour leg in smartCARS 3
- Verify your tour leg is being tracked properly

# Which tour legs can be dispatched?

For some tours, the legs must be flown in order. In that case, you will only be able to dispatch a tour leg if you've flown all previous legs in the tour.

You can see that this is the case on any Tour Details page. Note how the green Dispatch button is only available for leg 4, and not 5 or 6. This is because I have only flown the first 3 legs of this tour thus far.




The screenshot displays the 'Tour Details' page for a tour named 'CARIBBEAN VACATIONS'. On the left, a table lists the tour legs with their durations, statuses, and actions. The first three legs (02:45, 01:30, 01:10) are marked as 'Completed' (green checkmark) and have a green 'Dispatch' button. The fourth leg (03:10) is marked as 'In Progress' (blue checkmark) and has a green 'Dispatch' button. The fifth leg (04:55) is marked as 'Not Started' (blue checkmark) and has a blue 'Dispatch' button. The sixth leg (03:45) is marked as 'Not Started' (blue checkmark) and has a blue 'Dispatch' button. The seventh leg (04:20) is marked as 'Not Started' (blue checkmark) and has a blue 'Dispatch' button. A red arrow points to the green 'Dispatch' button for the fourth leg. On the right, the 'Legs Flown in Order' section shows a red box with the word 'Yes'.

Duration HH:MM	Status	Actions
02:45	Completed	Dispatch
01:30	Completed	Dispatch
01:10	Completed	Dispatch
03:10	In Progress	Dispatch
04:55	Not Started	Dispatch
03:45	Not Started	Dispatch
04:20	Not Started	Dispatch

**Tour Details**

Category: New Tours

Award: 

Legs Flown in Order: ☒ Yes

Total Legs: 21  
Total Distance: 31,745 nm  
Total Duration: 71:40 HH:MM

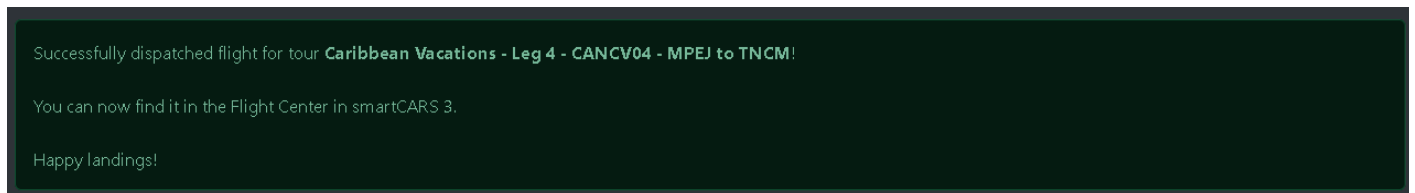
Tours where the legs are not required to be flown in order will allow you to dispatch any leg at any time.

You may also dispatch any previously completed tour leg at any time, though this will not impact your tour progress in any way.

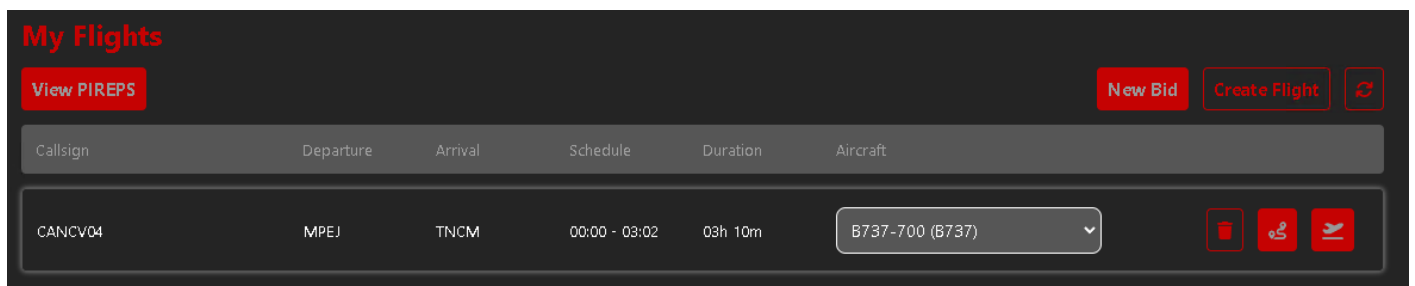
You can also [dispatch a tour leg directly in smartCARS 3](#).

# Finding your dispatched tour leg in smartCARS 3

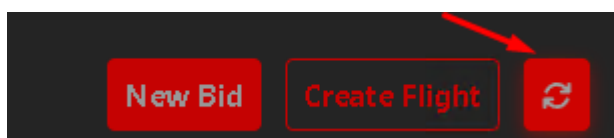
First, ensure you dispatched the tour leg on the website. You should see a message like this after clicking the green Dispatch button.



Then, open smartCARS 3 and visit the Flight Centre. You should see the tour leg as a bid near the bottom of the list. Look for the flight number and ensure it matches the tour leg's flight number.



If the flight doesn't appear, try refreshing the Flight Centre.



For more details on the Flight Centre, consult our [smartCARS 3 guide](#).

# Verify your tour leg is being tracked properly

While flying a tour leg, you can double-check that your flight is being tracked properly by checking the [Live Flights](#) page on the website.

The screenshot shows the Canada Air website interface. At the top is a red header with the Canada Air logo and navigation links: Operations Centre, Airline, Scott L., Admin, and a clock showing 04:12:38 UTC. Below the header is the 'Live Flight Map' section, which displays a map of Japan with a flight path. A pop-up window for flight CANIP21 provides details: CAN2652 - Scott L., RJFE → RJFY, Altitude: 4,146 ft, Heading: 125°, Ground Speed: 133 kt, Cessna 172 Skyhawk, ETA: 01:07 HHMM DTG: 148.5 nm, and a 13% fuel gauge. Below the map is the 'Live Flights' table, which lists flight details and includes a 'Type' column.

Flight Number	Pilot	Dep ICAO	Arr ICAO	Aircraft	Type	Phase	DTG	ETA
CANIP21	CAN2652 - Scott L.	RJFE	RJFY	Cessna 172 Skyhawk	Japan Tour - Leg 21	Climb	112 nm	00:51 HHMM

Showing 1 to 1 of 1 entry

Pay close attention to the **Type** column in the table. It should refer to the tour and leg you are flying.

If it does not, then something went wrong during the dispatch or the flight tracking inside smartCARS 3 that caused it to lose the connection to the tour leg.