

Tours

Find out about our tours and how to properly dispatch them to ensure your progress is properly logged.

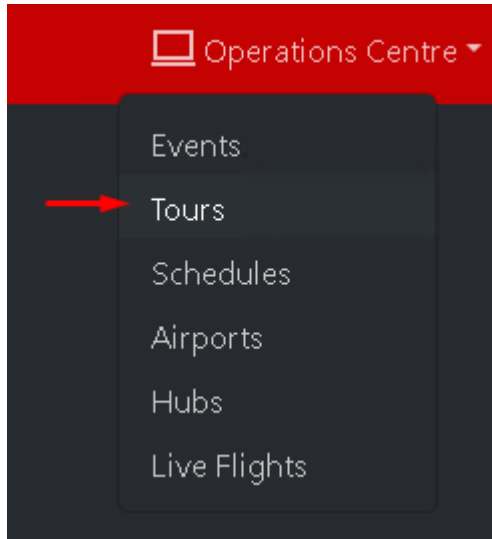
- Finding Tours
 - How to find our tours
 - Checking your tour progress
- Dispatching Tours
 - Which tour legs can be dispatched?
 - Finding your dispatched tour leg in smartCARS 3
 - Verify your tour leg is being tracked properly

Finding Tours

How to find our tours

The Tours Listing

Our tours are found on our website under the Operations Centre menu.



There, you will be able to see all active tours, search for them by name, or filter them based on your progress.

You must be logged into the website to see your progress on tours!


Tours Search Tours Filter

New Tours 9 Tours

Be the first to take on recently introduced adventures in the "NewTours" category, showcasing the latest additions to the virtual airline's tour lineup.

- All
- Completed
- In-Progress
- Not Completed

TOUR
CA




REMEMBRANCE DAY

14 legs ○

2024 Remembrance Day

Canada played a significant and multifaceted role in World War II. When the war began in 1939,...

TOUR
CA




CARIBBEAN VACATIONS

21 legs ◐

Caribbean Vacations

Come along on our Caribbean Vacations Tour. We will be flying South to make name and fame for Canada...

TOUR
CA




ESSENTIAL AIR SERVICE (EAS) PART 1

29 legs ○

ESSENTIAL AIR SERVICE (EAS) PART 1

The EAS program was created by Congress through the Airline Deregulation Act of 1978 to ensure that...

TOUR
CA




The French Polynesia's Part 1

22 legs ◐

French Polynesia Part 1

The French Polynesia, is a collection of 5 archipelagoes in the south-central Pacific Ocean...

TOUR
CA




NHRA NATIONALS

20 legs ○

NHRA Nationals

Join an exiting adventure as you transport a Professional Race Team to their various National...

TOUR
CA




THE UNITED ISLAND HOPPER

6 legs ○

The United Island Hopper

Do you have what it takes and are you up for a Challenge. This flight is now done in a Boeing...

TOUR
CA




THURSDAY NIGHT EUROPE

15 legs ○

Thursday Night Tour - Europe

This European itinerary covers major cultural and nightlife hubs, offering a mix of vibrant city...

TOUR
CA



WINGS ACROSS CANADA

12 legs ○

Wings Across Canada

Join us on our fun & challenging "Wings Across Canada" tour, as we discover 15 places the RCAF...

Tour Details

Simply click on the tour you'd like to see more details about.

Caribbean Vacations

Come along on our Caribbean Vacations Tour. We will be flying South to make name and fame for Canada Air, while we visit the Caribbean.

Legs

#	Flight Num	Dep ICAO	Arr ICAO	Aircraft	Distance	Duration	Status	Actions
1	CANCV01	KMIA	SKBQ	A320	1255 nm	02:45	✓	
2	CANCV02	SKBQ	SKSP	B738	556 nm	01:30	✓	
3	CANCV03	SKSP	MPEJ	B738	294 nm	01:10	✓	
4	CANCV04	MPEJ	TNCM	B737	1466 nm	03:10		
5	CANCV05	TNCM	KEWR	B737	1953 nm	04:55		
6	CANCV06	KEWR	MDPP	B739	1682 nm	03:45		
7	CANCV07	MDPP	CYUL	A319	2055 nm	04:20		
8	CANCV08	CYUL	TAPA	A320	2388 nm	04:45		
9	CANCV09	TAPA	CYYZ	A321	2427 nm	05:35		
10	CANCV10	CYYZ	TNCC	A321	2608 nm	05:20		
11	CANCV11	TNCC	MPEJ	B738	881 nm	02:25		
12	CANCV12	MPEJ	MYNN	B737	1260 nm	03:00		
13	CANCV13	MYNN	KIAH	B738	1319 nm	03:20		
14	CANCV14	KIAH	MWCR	B739	1318 nm	02:55		
15	CANCV15	MWCR	KIAD	B739	1585 nm	03:10		

Tour Details

Category: New Tours

Award:

Legs Flown in Order: Yes

Total Legs: 21
Total Distance: 31,745 nm
Total Duration: 71:40 HH:MM

Participants: 13
Completions: 7

Avg Time to Complete: 25 days
First to Complete: NM CAN2423 - Nic M.

My Progress

Status: In Progress

Legs Completed: 3 of 21 (14%)

Started: 08/31/2024 16:21:48 PST
Last Updated: 11/28/2024 20:34:56 PST

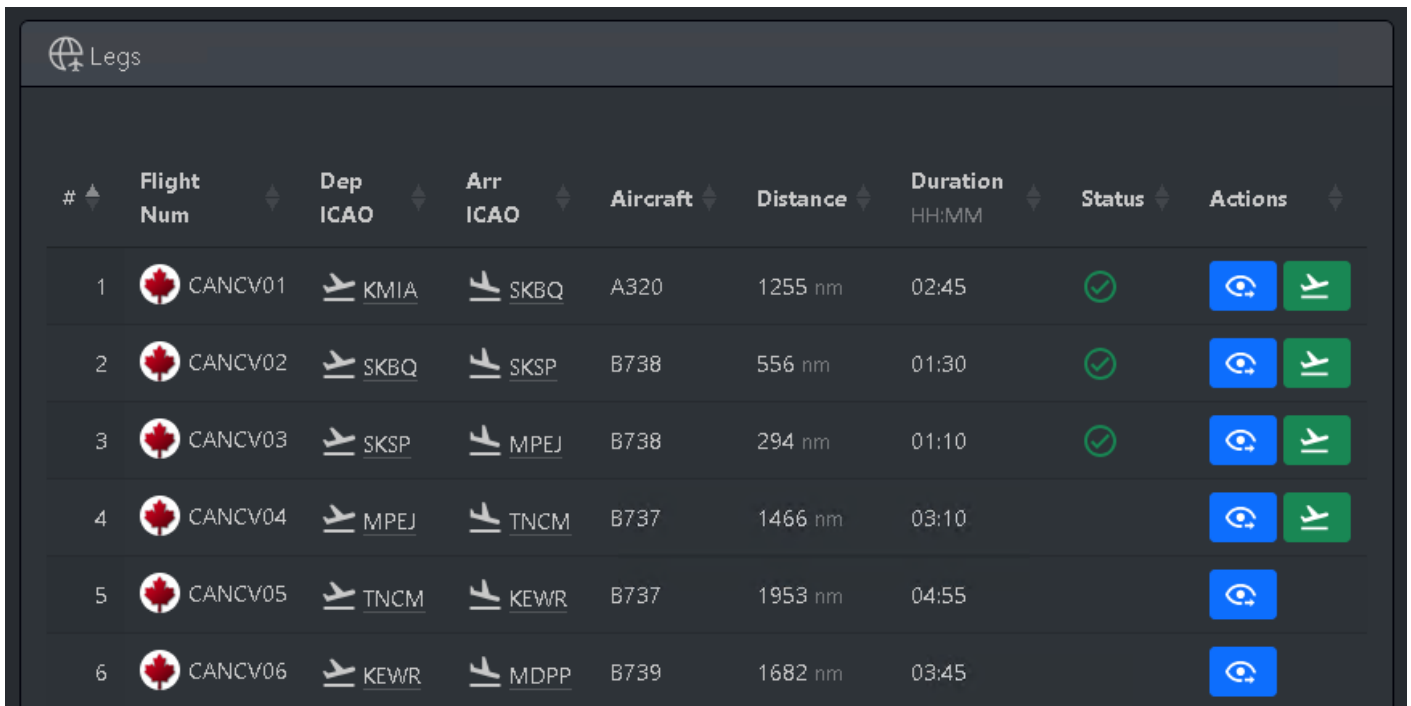
The Tour Details page shows a detailed description of the tour, including details for each of its legs, participants, and overall statistics for the tour.
































From this screen, you can view more details of an individual leg, or dispatch it, if the leg is available to be flown.

Actions

Checking your tour progress

The Tour Details page will show you which legs you've flown so far. In the screenshot below, you'll see that I've flown the first 3 legs of this tour so far.



#	Flight Num	Dep ICAO	Arr ICAO	Aircraft	Distance	Duration HH:MM	Status	Actions
1	 CANCV01	 KMIA	 SKBQ	A320	1255 nm	02:45		 
2	 CANCV02	 SKBQ	 SKSP	B738	556 nm	01:30		 
3	 CANCV03	 SKSP	 MPEJ	B738	294 nm	01:10		 
4	 CANCV04	 MPEJ	 TNCM	B737	1466 nm	03:10		 
5	 CANCV05	 TNCM	 KEWR	B737	1953 nm	04:55		
6	 CANCV06	 KEWR	 MDPP	B739	1682 nm	03:45		

At the bottom of the Tour Details page, you will see a summary of tour participants, along with their progress.

Tour History

25 entries per page Search...

Callsign	Progress	Started	Last Updated	Completed
MS CAN4108 - Manuel S.	10%	11/11/2024 07:00:09 PST	11/15/2024 17:40:27 PST	
CAN3023 - Jan P.	14%	08/31/2024 16:21:48 PST	11/28/2024 20:34:56 PST	
TB CAN3843 - Tim B.	33%	08/25/2024 13:14:59 PST	11/15/2024 17:40:27 PST	
CAN3691 - Steve S.	38%	08/06/2024 16:33:11 PST	11/15/2024 17:40:27 PST	
CAN2585 - Bastien L.	62%	08/01/2024 09:06:49 PST	11/15/2024 17:40:27 PST	
CAN3487 - Larry K.	90%	08/19/2024 08:46:27 PST	11/15/2024 17:40:27 PST	
NB CAN2516 - Neil B.	100%	09/02/2024 03:05:08 PST	11/05/2024 05:30:06 PST	11/05/2024 05:30:06 PST
CAN1541 - Graham D.	100%	08/16/2024 15:54:00 PST	09/14/2024 13:09:10 PST	09/14/2024 13:09:10 PST
CAN1231 - Roy S.	100%	07/30/2024 22:29:32 PST	09/02/2024 21:52:49 PST	09/02/2024 21:52:49 PST
CAN2803 - Gregory D.	100%	08/24/2024 06:28:39 PST	09/02/2024 11:34:33 PST	09/02/2024 11:34:33 PST
RB CAN3793 - Richard B.	100%	08/17/2024 04:34:08 PST	08/26/2024 13:01:03 PST	08/26/2024 13:01:03 PST
CAN3448 - Eric D.	100%	08/04/2024 06:05:38 PST	08/20/2024 13:33:05 PST	08/20/2024 13:33:05 PST
NM CAN2423 - Nic M.	100%	07/29/2024 23:10:40 PST	08/12/2024 06:23:50 PST	08/12/2024 06:23:50 PST

Showing 1 to 13 of 13 entries 1

You can also visit your [Logbook](#) to see a complete list of all your tour progress.

Tour Progress

25 entries per page Search...

Tour	Progress	Started	Last Updated	Completed
Caribbean Vacations	14%	08/31/2024 16:21:48 PST	11/28/2024 20:34:56 PST	
Route 20 VFR Tour	28%	02/25/2024 16:00:00 PST	11/20/2024 20:37:49 PST	
Thursday Night Tour - North American	27%	08/31/2024 10:06:18 PST	11/15/2024 17:41:29 PST	
Southwest Airlines Tour	20%	05/19/2024 17:26:25 PST	11/15/2024 17:41:22 PST	
French Polynesia Part 1	14%	08/06/2024 18:31:02 PST	11/15/2024 17:40:47 PST	
Company Hub Tour	14%	04/20/2024 17:29:14 PST	11/15/2024 17:40:31 PST	
Around The World In 80 Days - Part 1	45%	07/15/2022 12:59:04 PST	11/15/2024 17:40:04 PST	
777-300ER Real Routes	32%	06/26/2024 11:02:24 PST	11/15/2024 17:39:54 PST	
Virgin Australia Tour	100%	09/14/2022 20:02:32 PST	11/02/2022 20:12:10 PST	11/02/2022 20:12:10 PST
American Airlines Tour	100%	09/12/2022 11:12:59 PST	10/10/2022 10:59:49 PST	10/10/2022 10:59:49 PST
Boeing B747-400 Certification Flight	100%	09/13/2021 14:26:22 PST	09/14/2021 12:30:58 PST	09/14/2021 12:30:58 PST

Dispatching Tours

Which tour legs can be dispatched?

For some tours, the legs must be flown in order. In that case, you will only be able to dispatch a tour leg if you've flown all previous legs in the tour.

You can see that this is the case on any Tour Details page. Note how the green Dispatch button is only available for leg 4, and not 5 or 6. This is because I have only flown the first 3 legs of this tour thus far.

Duration HH:MM	Status	Actions
02:45	✓	
01:30	✓	
01:10	✓	
03:10		
04:55		
03:45		
04:20		

Tour Details

Category: New Tours

Award: CARIBBEAN VACATIONS

Legs Flown in Order: Yes

Total Legs: 21
Total Distance: 31,745 nm
Total Duration: 71:40 HH:MM

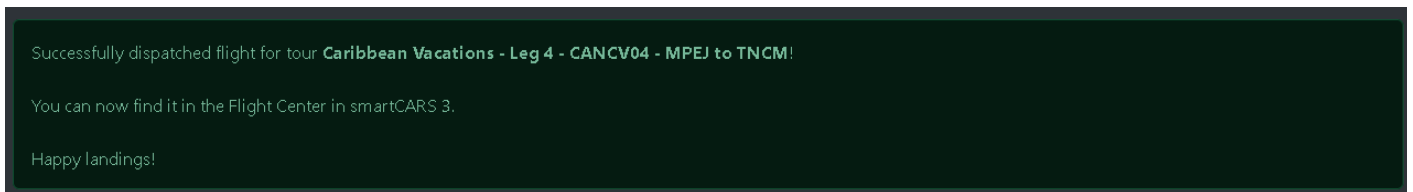
Tours where the legs are not required to be flown in order will allow you to dispatch any leg at any time.

You may also dispatch any previously completed tour leg at any time, though this will not impact your tour progress in any way.

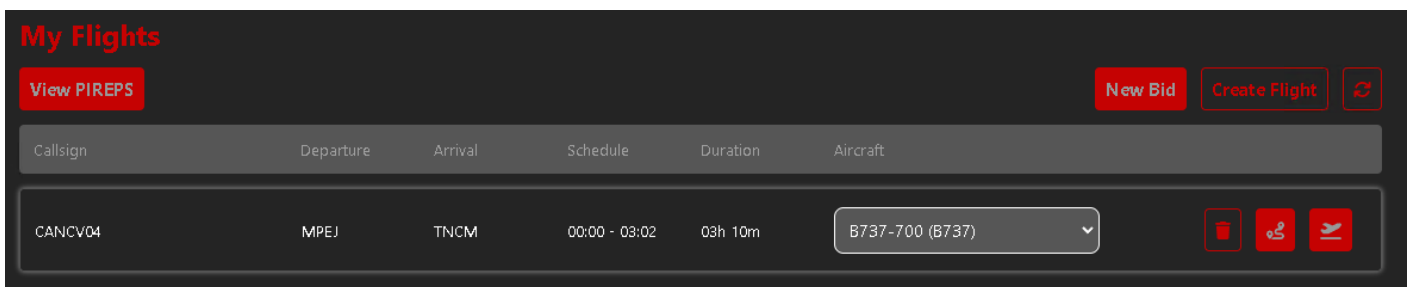
You can also [dispatch a tour leg directly in smartCARS 3](#).

Finding your dispatched tour leg in smartCARS 3

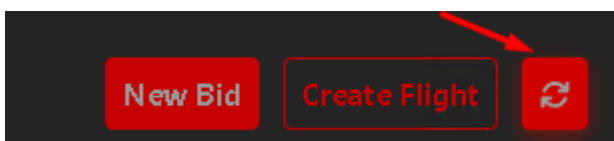
First, ensure you dispatched the tour leg on the website. You should see a message like this after clicking the green Dispatch button.



Then, open smartCARS 3 and visit the Flight Centre. You should see the tour leg as a bid near the bottom of the list. Look for the flight number and ensure it matches the tour leg's flight number.



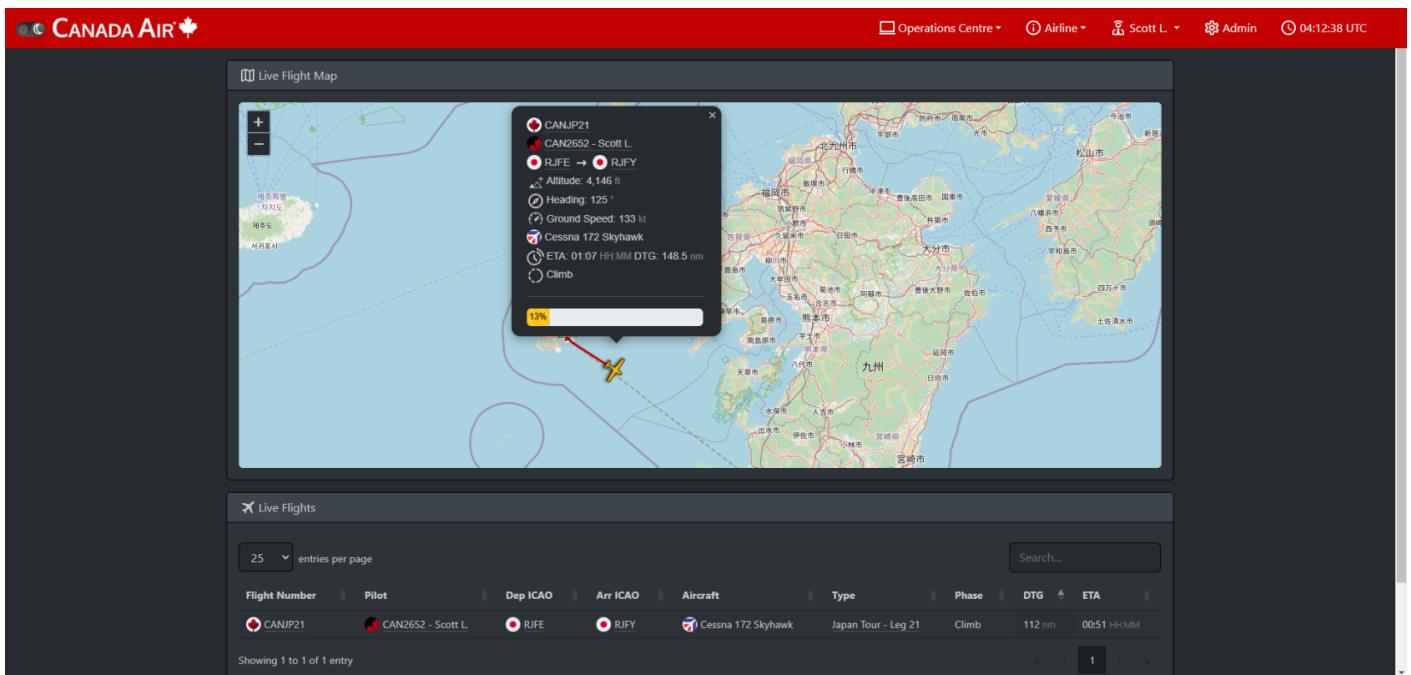
If the flight doesn't appear, try refreshing the Flight Centre.



For more details on the Flight Centre, consult our [smartCARS 3 guide](#).

Verify your tour leg is being tracked properly

While flying a tour leg, you can double-check that your flight is being tracked properly by checking the [Live Flights](#) page on the website.



The screenshot displays the Canada Air Live Flight Map interface. At the top, there is a red navigation bar with the Canada Air logo and user information: Operations Centre, Airline, Scott L., Admin, and a clock showing 04:12:38 UTC. The main area is a map of Japan with a flight path. A pop-up window for flight CANIP21 provides the following details:

- Flight Number: CANIP21
- Pilot: CAN2652 - Scott L.
- Route: RJFE → RJFY
- Altitude: 4,146 ft
- Heading: 125°
- Ground Speed: 133 kt
- Aircraft: Cessna 172 Skyhawk
- ETA: 01:07 HH:MM DTG: 148.5 nm
- Climb: 13%

Below the map is a 'Live Flights' table with the following data:

Flight Number	Pilot	Dep ICAO	Arr ICAO	Aircraft	Type	Phase	DTG	ETA
CANIP21	CAN2652 - Scott L.	RJFE	RJFY	Cessna 172 Skyhawk	Japan Tour - Leg 21	Climb	112 nm	00:51 HH:MM

The table shows 1 of 1 entries.

Pay close attention to the **Type** column in the table. It should refer to the tour and leg you are flying.

If it does not, then something went wrong during the dispatch or the flight tracking inside smartCARS 3 that caused it to lose the connection to the tour leg.